



Recognizing the power of the community

RECOVERY AND RESUMPTION – CAN WE DEPEND ON EACH OTHER?

The problem with disasters

- They tend to happen at very inopportune moments (first day of class, during finals, etc)
- By definition, they are only partially predictable.
- They often require operating outside of a very structured SLA
- Without sync in architecture, we can end up with duplicate investment

Plans can be the problem

“FAA ATC system on 9/11. Air-traffic controllers, using no formal procedure, were able to get all air traffic in US airspace to land at the nearest airport that had space. When the 9/11 commission (or a subset thereof) reviewed how this was done and attempted to decide whether or not a formal procedure was necessary, they determined that a formal procedure might actually be counter-productive. ATC controllers were used to dealing with unusual situations, and the thought was that giving them the leeway to make decisions on the fly was less risky than possibly burdening them with a big policy and checklist.”

What are the attributes of a successful continuity service

- Can be replicated easily
- Reasonable volume of data
- Limited scope of dependencies
- Local expertise
- Low level uniqueness
- Low additional overhead
- Stable architecture & procedure
- If you cant peer it doesn't qualify

DNS

- ✓ Can be replicated easily
- ✓ Reasonable volume of data
- ✓ Limited scope of dependencies
- ✓ Local expertise
- ✓ Low level uniqueness
- ✓ Low additional overhead
- ✓ Stable architecture & procedure
- ✓ Low data sensitivity

Emergency Web Presence

- ✓ Can be replicated easily
- ✓ Reasonable volume of data
- ✓ Limited scope of dependencies
- ✓ Local expertise
- ✓ Low level uniqueness
- ✓ Low additional overhead
- ✓ Stable architecture & procedure
- ✓ Low data sensitivity

Web Presence

- Can be replicated easily
- Reasonable volume of data
- Limited scope of dependencies
- Local expertise
- Low level uniqueness
- Low additional overhead
- Stable architecture & procedure
- Low data sensitivity

Directory Mirroring

- Can be replicated easily
- Reasonable volume of data
- Limited scope of dependencies
- Local expertise
- Low level uniqueness
- Low additional overhead
- Stable architecture & procedure
- Low data sensitivity

IdM Auth (LDAP & Kerberos)

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- Low data sensitivity**

Continuity Planning Tools

- Can be replicated easily
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But providing a planning tool is different..



A continuity planning tool for the University of California –
to sustain our

TEACHING RESEARCH PUBLIC SERVICE PATIENT CARE

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Release 1.0 on UCReady_Demo_PROD(DC)

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Ok, so lets do it! There is just one small detail..

THE LAWYERS